



KASTÉLYHOTEL
S A S V Á R



Informations





BASIC INFORMATION

Kastélyhotel Sasvár Resort: 3242 Parádsasvár, Kossuth str. 1.

Webpage: www.khs.hu

E-mail: info@khs.hu

Facebook: www.facebook.com/kastelyhotelsasvar/

Telephone: +36-36/444-444

Mobile: +36-30/424-4444

Reception: 1005 supply

Hotel manager's contact: manager@khs.hu

SAFETY REQUIREMENTS

The Kastélyhotel Sasvár Resort was built in accordance with Hungarian standards and in compliance with the law. For your safety, please comply with the regulations.

In order to avoid fires, please smoke in the hotel only in the designated areas! Smoking in the rooms is FORBIDDEN! For fire safety reasons, please avoid leaving the room and always switch off electrical appliances (TV, shaver, hair straightener, etc.). In case of emergency, call the reception by dialing 1005. In the event of a fire alarm, please leave the building immediately using the escape routes indicated on the wall of the room.

Do NOT use the lift in case of fire!

Fire extinguishers, hydrants and fire alarms are installed in accordance with fire safety regulations. They are on all floors.

When leaving the room, please always close the door to protect valuables left in the room and keep the windows closed in bad weather. A safe deposit box in your room's wardrobe or our safe deposit box in reception is a secure way to protect valuables. The hotel cannot be held responsible for valuables or cash left in the room.

IMPORTANT TELEPHONE NUMBERS

Ambulance: 104, **Fire department:** 105, **Police:** 107, **Universal emergency call:** 112



FOOD AND DRINK WITH ROOM SERVICE

Breakfast is available as room service from 05:00-12:00. The full A'la Carte menu is available via room service from 12:00-15:00. After 15:00, freshly prepared sandwiches can be requested in the room until 21:00. Dinner room service is available between 18:00-21:00, please ask at reception for the current dinner menu. If you would like to request a drink in your room, you can do so between 07:30-22:00. Please call reception on 1005. Room service charges: 5.000,- Ft/person in addition to the price of the drink when ordering a drink, 10.000,- Ft/person in addition to the price of the meal when ordering a meal.

FOOD ALLERGENS

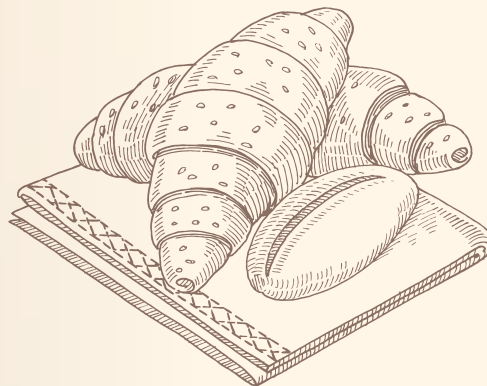
Our hotel can provide a variety of food allergy-free meals for your guests. If you have any food allergies or special dietary requirements, please let us know in advance at the time of booking. Our restaurant will indicate the allergenic ingredients for each meal.

BREAKFAST ROOMSERVICE SELECTION

Cheese platter
Salami platter
Ham platter
Scrambled eggs
Omelette on request
Sausages
Debrecen
Fried bacon
Sweet and salty bakery
Muesli
Juices in various flavours
Carrot juice
Coffee

SANDWICHES

Salmon sandwich	2.500,- HUF
Salami sandwich	1.500,- HUF
Ham sandwich	1.500,- HUF
Cheese sandwich	1.700,- HUF



A'LA CARTE LUNCH OFFER

APPETIZER

Salmon tartare with pickled vegetables	3.290,- HUF
Angus carpaccio with sweet cumin and dried tomatoes	3.590,- HUF

SOUPS

Fragrant rooster consommé with quail eggs	2.790,- HUF
Daily cream soup	2.490,- HUF

MAIN DISHES

Vegan stuffed capers with aubergine cream and tomato ragout	3.490,- HUF
Venison ragout with summer beetroot and pearl onions	5.690,- HUF
Lamb shanks with rosemary, bean ragout and pita	5.490,- HUF
Skunk tenderloin with sweet potatoes	4.600,- HUF
Angus sirloin steak with tender carrots and ribs	14.500,- HUF
Roasted herring breast with asparagus and strawberry arugula	4.190,- HUF
Spinach catfish steak with walnut celery and fermented cauliflower	5.190,- HUF

CHILD MENU

Cornf flakes breaded chicken breast with mashed potatoes	3.890,- HUF
Angus spaghetti bolognese	3.190,- HUF

DESSERTS

Apricot curd cake with violets	2.490,- HUF
Gluten free brownie with vegan ice-cream and blueberry	2.490,- HUF



TRIP OPTIONS

There are several marked hiking trails near our castle.

SÓS-CSERI HIKE

It is crossed by the yellow signposted road, which you can either turn right to return to the thermal water bottling plant or turn left after a 1 km walk to reach the main road 24 and return to the village by passing the memorial plaque on the site of the ancient sheep tree.

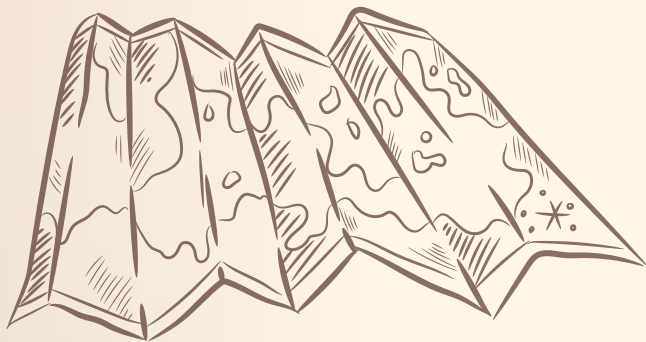
CHESTNUT CIRCULAR ROUTE

Together with the red+ sign we leave the village on the Peace road, pass a beautiful chestnut grove, then turn off on the red circular route and return to the Freedom road (football field). About 3,6 km.

From this sign, you will find the junction for the mine tour in the chestnut grove. A slightly higher elevation hike to the entrance of an abandoned ore mine. **Entering the mine is strictly forbidden!**

LONGER HIKES

The red sign on the national tourist maps takes you from the Vörösmarty tourist house to the **Kékestető**, which can also be reached via Parádóhuta on the yellow sign. The red + sign takes you to **Galyatető**. You can choose another route to return, for which we recommend using a tourist map.



ATTRACTIONS IN THE AREA

PARÁDSASVÁR

Glass manufactory: 305 years old glass manufactory in Parádsasvár.

László lead crystal: lead crystal polishing workshop and shop.

Crystal museum: located opposite the former glass factory, where visitors can learn about the history of glassmaking.

PARÁDFÜRDŐ

Ilona waterfall: enter the Ilona Valley through a carved Szekler gate, where you will find a centuries-old chestnut and hornbeam grove and a small stream. In the valley, you are greeted by a unique sight of water cascading down from 8 metres onto the wild rocky boulders of the stream bed.

Cifra Stables: the manor stables in Parádfürdő were built in 1880 to the design of Miklós Ybl and were named Cifra Stables because of their ornate red marble exterior. In the present Carriage Museum you can see the old aristocratic carriages, the Eszterházy carriage, fancy costumes and other tools related to horse-keeping.

PARÁD

Asztalos Johák woodcarving: in the centre of Parád, you can find the exhibition of master woodcarving artist Asztalos Johák. The exhibition includes carvings, sculptures, small sculptures, reliefs and reliefs that evoke the Palóc tradition and historical events.

Palócház: The most important monument of Parád is the Palóc House, where you can see typical Palóc furniture, clothes, a barn, a stable and equipment in the courtyard, built according to the tradition.

House of the Palóc: The permanent exhibition of the Palóc culture is located in the building of the House of the Palóc. Visitors can see how hemp is worked, a working loom, look back into the past through the exhibits and recall the customs of the days of the past.

RECSK

National Monument Park: during the communist years, a forced labour camp was operated in the Recsk quarry, where a vivid depiction of the brutality of the past is a harrowing experience.

Búzás Valley Lake: A popular fishing and hiking spot.



SIROK

1 km from the village, on the 296 m high castle hill, stands the castle, which was built after the Tatar invasion. Under the citadel there is a complex system of kazamata, which is still passable today.

KÉKESTETŐ

At 1014 metres, it is Hungary's highest point, attracting many people for its climatic conditions, its unrivalled panorama and its TV tower that serves as a lookout.

SÁSTÓ

The area is a popular resting place for those who want to relax, go boating, take walks around the lake or enjoy the stunning panorama of the Mátra mountains from the renovated 53 m high Sástó lookout tower.

Oxygén Adrenalin Park: With a climbing wall, a suspension bridge, a Frédi-Béni playground and a quad track, the park promises to be a thrilling experience for visitors.

GYÖNGYÖS

The Mátra Museum: The museum in the former Orczy manor house offers three exhibitions. The natural history exhibition "The Mátra" presents the 300 million year old history of the Mátra region. Arranged in seven rooms, the exhibition takes you back into the past with a richly shaped world of minerals and rocks, representatives of the living world of the Quaternary period, including the only intact mammoth skeleton in Hungary.

Gyöngyös Zoo: A private zoo where you can meet lions, tigers and 87 other species every day of the year.

MÁTRAFÜRED

Palóc doll collection, with material from 105 villages. The material, which has been declared protected by the Ethnographic Museum, includes everyday costumes as well as festive costumes.

A base for high-tech sports: from segways to rangers and quads, there is a wide range of off-road vehicles to choose from, which are taken on various tours by qualified guides. Ask at the reception for our discounted prices!



MASSAGE

Our guests can choose from a variety of massages, which our wellness colleagues will inform you about in detail. To arrange a massage appointment, please contact the reception or our wellness staff.

RELAXING HEAD AND NECK MASSAGE 7.500,- HUF (25 minutes)

The massage is performed with gentle, slow movements. During the treatment, a refreshing massage is performed on the face, using gentle, pumping movements to massage the forehead, nose, eyes and around the ears. The back of the neck and the nape of the neck follow.

REFRESHING FOOT MASSAGE 8.500,- HUF (25 minutes)

Promotes detoxification in the body by pressing on the nerve endings. Improves well-being by removing toxins, which can be felt after just one treatment.

VITAL REFRESHING FULL BODY MASSAGE 13.000,- HUF (50 minutes)

VITAL REFRESHING BACK MASSAGE 8.700,- HUF (25 minutes)

In our everyday hectic lifestyle, our body and soul get tired. As a result, we become exhausted, melancholic and tired. Thanks to a refreshing massage (with cream), our body and soul regenerate and our body is reborn. During the massage we also perform movements.

AROMATIC OIL RELAXING FULL BODY MASSAGE 14.500,- HUF (60 minutes)

AROMATIC OIL RELAXING BACK MASSAGE 9.200,- HUF (30 minutes)

The relaxing, stress-relieving, gentle partial and full body massage is complemented by the use of essential oils or combinations of essential oils chosen for the current condition. The relaxing, energizing and vitalizing effects of the massage are intensified. We recommend it to our guests who are very exhausted and under a lot of stress.

REFRESHING SPORTS MASSAGE 14.500,- HUF (50 minutes)

During active sports, the muscles become stiff, their capacity and performance decreases. The sports massage loosens up the stiff muscles, so that we regain our original performance. It is particularly useful for anyone who performs sports and wants to refresh tired muscles.

CHOCOLATE MASSAGE 22.000,- HUF (90 minutes)

The chocolate massage butter cream contains valuable vitamins for the skin. With its unique ingredients, it has an intensive energizing, wrinkle-relieving, skin replenishing effect. It improves metabolic processes, moisturizes, elasticizes and firms the skin. The well-known endorphin-producing properties of chocolate help to harmoniously replenish the skin, body and mind. The massage is performed after exfoliating the skin. For dry, dehydrated skin, use the massage oil in combination with the massage cream.

CLEOPATRA HONEY BACK MASSAGE 9.500,- HUF (30 minutes)

CLEOPATRA HONEY FULL BODY MASSAGE 17.500,- HUF (60 minutes)

A pampering massage with honey oil, a special way to nourish, soften and cleanse the skin, and detoxify it.

CELLULITE MASSAGE 16.000,- HUF (60 minutes)

Fat-busting massage.

INTENSIVE MASSAGE WITH LAVENDER OIL, SOOTHING MASSAGE 14.000,- HUF (50 minutes)

Lavender oil mixed with massage oils reduces muscle fatigue. The lavender essential oil is absorbed into the skin in about 1 hour, so you can feel the effects quickly after sports and hard physical work.

SPRING DREAM (ORANGE-CINNAMON) MASSAGE 12.500,- HUF (50 minutes)

Its special scent is refreshing, it is recommended to complement cleansing treatments and to create a good atmosphere.

REFRESHING BOOST MASSAGE 13.500,- HUF (50 minutes)

Peppermint-rosemary massage. Relaxes tense muscles, stimulates blood circulation, relieves pain and swelling of arthritis.



THE HISTORY OF THE CASTLE

In the time of the conquest, the land from Kápolna to Parádsasvár was owned by the Aba family-Debrői family. The manor changed hands several times in the course of history.

Many noble families, including the Rákóczi, Orczy and Grassalkovich families, lived on the estate for shorter periods of time. The first bathhouse was built on the estate in 1827.

The Károlyi family took over the Debrői estate in 1846. György Károlyi had the castle designed and built by Miklós Ybl from 1876-82. György Károlyi intended the building for his wife, Karoline Zichy, who was in emigration with Lajos Kossuth at the time of the reconstruction. After the emigration, she lived in the castle between 1893 and 1903, which she named Sasvár. After György Károlyi, his grandson Mihály Károlyi became the owner of the manor. He was a city man and did not like the life of a landowner, but his wife, Katinka Andrassy - the Red Countess - liked the country life. At the time, the castle was known as "Duzzogó" (Sulky), because legend has it that the Countess used to hide here whenever she had a quarrel with her husband. Charles rented out part of the building to tenants who used it as a hotel.

After the Soviet Republic, the state took the property from the Károlyi family, who only took it over after the Second World War.

At the end of the Second World War, the state took over the property from the Károlyars for two years. During the socialist era it was used as a children's nursery. In the last decade it has again become private property. The building and the surrounding park were bought in 1996 and, after renovation, have been open to discerning travellers since december 1998.



HOTEL INFORMATION



ACCESSIBLE HOTEL, ROOM

Our hotel provides accessibility for our guests with reduced mobility in accordance with international conventions. We also have a restaurant and a room for disabled guests. Wheelchair access is available through the entrance to the hotel located in the Romantique wing of the hotel, next to the Aquila restaurant. From here you can access almost the entire castle in a wheelchair, take the lift down to the underground corridor where you will find the spa, bowling alley and bar, or the lift at the end of the corridor to our Renaissance wing, where you will find access to the reception area on the ground floor.

ADAPTER

Adapters for different devices or converters are available at reception.

AIR CONDITIONING

Your room or the social areas have individually controlled air conditioning. This is how the rooms are cooled. Each room has a remote control on the desk and can be switched on with the big yellow button on top. The mode is always set to “cool” and the arrow keys can be used to set the desired temperature. If you have any questions about its operation, please ask at the reception.

ANIMATORS' PROGRAMMES

Animation programmes are available if included in your package, please contact reception for more information.

AQUILA RESTAURANT

The hotel's a la carte restaurant is open every day from 12:00 to 15:00, serving special dishes prepared by our chef. The restaurant is not open to outside guests and is exclusively for residents.

ARRIVAL AT THE HOTEL

Our hotel has two gates monitored by cameras, with an intercom on the driver's side, please use this on arrival as we do not accept external guests and can only accept guests with a reservation.



AUDIO MULTIMEDIA ENTERTAINMENT

It is possible to request a tablet free of charge, please let reception know.

BABY FEEDING CHAIR

In our Aquila restaurant, high chairs are provided for meals for guests with small children. Please ask our waiters for assistance.

BABY COT AND BABY BATH

Baby cots and baby baths are available on request for guests with children, but please always specify this in writing at the time of booking.

BAR

The bar and bowling alley are open from 10:00 to 22:00 on weekdays and from 10:00 to 23:00 on Friday and Saturday nights. Outside opening hours you can purchase alcoholic and non-alcoholic drinks from the in-room minibar.

BATHROBE

Bathrobes are provided for all guests upon arrival. If the size is not suitable for you, you can change to a larger/smaller one in our wellness area or ask our receptionist for assistance.

BATHROOM CHAIR

There is also a bathroom chair in every room for our guests.

BEDS

Singlebed size: 0,90 m x 2,00 m

Doublebed size: 1,80 m x 2,00 m

BELLEVUE TOWER

Our viewpoint is open every day from 0-24 hours, except between 21:55 and 22:10 in the evening, when the bells ring. The lookout can be accessed by a spiral staircase from our Sala Terrena room, through the door next to the fireplace.

BICYCLE RENTAL

You can rent a bicycle at our hotel. Gepida models are available in men's, women's and children's sizes for a fee. Rental fee: 1.500,- HUF/hour/bike

BOWLING

Our hotel offers bowling in the bar of our castle for a fee. Reservations are not required for our two lanes. Please ask a member of staff to help you set up. Children under the age of 10 must be accompanied by an adult. Bowling alley fee 2.500,- HUF/alley/hour.

BREAKFAST

A delicious buffet breakfast is included in the room rate. It is served in our hotel restaurant from 07:30 to 10:00. In case of early departure, we can prepare a cold pack, which can be ordered at the hotel reception until 19:00 the night before.

BUSINESS SERVICES

Photocopying, scanning and printing are available in our hotel. Please give what you need to be photocopied, printed or scanned to our receptionist, who will carry out the service in a separate locked office.

BUS PARKING

You can only enter by bus through the first gate, then immediately after the gate there is a parking lot on the left next to the boating lake.

CAMERA SYSTEM

For the safety of our guests, there is a camera surveillance system in the common areas of our building and in the car park.

CHECK-IN

The booked room can be booked from 15:00 on the day of arrival. Earlier arrivals are possible between 12:00 and 15:00, depending on occupancy, for a fee of HUF 15.000,- per room.

CHECK-OUT

Check-out is until 11:00 on the day of travel. Late check-out is subject to availability: up to 16:00 hrs 15.000,- HUF per room, 20.000,- HUF per suite, after 16:00 hrs we can provide the daily room rate, depending on availability.

CHESS

There are several chess boards in the rooms of our castle, which you can use free of charge from 0-24 hours.

DAMAGE

The guest who causes damage to the hotel is liable to the hotel as the victim. The value of the moral or material damage caused shall be compensated to the injured party by the person who caused the damage.

DINNER

A candlelit buffet dinner is included in the room rate. It is served in our hotel restaurant from 18:00 to 21:00.

DOCTOR

If you need any medical attention, please let reception know.

DUVET, CUSHION

All rooms have modern duvets and blankets in good condition, extra blankets are available on request at reception. For our guests there is 1 large pillow and 1 small pillow per person in each room.

ELECTRICAL CONNECTION

The voltage available in the rooms is 220 V, if you need a charger for plug-in converters or for charging multiple devices, please contact reception.

EMERGENCY EXIT

Please check the floor plan on the wall in your room, where we have marked the nearest emergency exit.

ESCAPE ROOM

Hungary's first hotel escape room is located on the 2nd floor of the Renaissance wing in the Ybl Salon, where you have to solve various skill and logic tasks to get out. The theme is the Castle itself and its history. For availability and more information, please contact our reception. The price for 2-6 persons is 7.500,- HUF/per session.



EXTRA BED

Some rooms can accommodate extra beds for an extra charge, depending on the size of the room. Please contact reception.

EVENT HALLS

The Kastélyhotel Sasvár Resort is an excellent venue for both indoor and outdoor events and weddings. Monarchia Terem, Millenium Terem, Sala Terrena, Aquila Restaurant - rooms of different sizes and styles, for more information please visit our website.

FIRE EXTINGUISHERS, FIRE PROTECTION

Fire extinguishers, hydrants and fire alarms are installed in accordance with fire safety regulations. Escape routes are marked next to the room doors to indicate the escape routes to follow in case of a fire alarm.

FIRST AID

Trained first aid workers are available in our hotel, and in case of minor injuries, disinfectants, medicines and bandages are available at the reception.

FOOSBALL

We welcome foosball (table football) fans to our bar with the latest Garlando Pro Champion table. Free of charge for our guests!

FOUND OBJECTS

Keep the items you forget for a month! If you notify us within this period, we will have the possibility to reclaim it. In all cases, you will send a courier to the reception to collect the lost object. If you forget an object, please contact the reception.

GALA DINNER

You have the opportunity to enjoy your dinner together with your partner, in the Sala Terrena room of our castle, we provide this service for our guests with a separate server, the surcharge for the gala dinner without a chef: HUF 35.000,- and for the gala dinner with the chef, the surcharge is HUF 100.000,-.

GAME MACHINES

The slot machines in the basement are operated with chips or 100-200 HUF coins. Chips can be requested from our counter staff and will be charged to your room account.

GIFT ITEMS

At the reception of our hotel, our castle provides a colorful selection of gift items: wood, stone and plastic fridge magnets, stones, key rings, postcards, umbrellas.

GRILL TERRACE AND COCKTAIL BAR

Our grill terrace and cocktail bar is open exclusively during the summer season by our outdoor pool.

Opening hours:

Cocktail bar 10:00-18:00

Grill terrace 12:00-16:00

GUEST RECEPTION, GUEST COMPLAINT HANDLING

Please send us any comments you have to help us in our work. Please make your comments in person at reception. Detailed information on the handling of guest complaints is available at reception.

GYM

Our fitness room is located on the ground floor of our Romantique wing and is free of charge from 09:00-18:00.

Equipments: bench and dumbbells, Flabelos, treadmill, excercise bike, amplifier machine with 4 functions

HAIR DRYER

There is a hairdryer in the bathrooms of our hotel.

HANDLES FOR JACKETS

Each of our rooms has a separate hanger where you can hang up your coats.

HANG

There are 8 hangers in each room, but more can be requested at reception.



HEATING

The rooms have individually controlled underfloor heating. Please ask at reception for assistance in changing the temperature.

HOW AND WHEN TO ACCESS NEWS

All our rooms are equipped with a smart TV, which can be connected to the internet, by pressing the “HOME” button on the remote control you can select the internet connection. Please contact the reception for assistance.

HYDRO MASSAGE BATH AND FINNISH SAUNA IN SUITES

The Finnish sauna and hot tub in the suites can be used from 0-24:00 hrs. Instructions for use are available in the suite. Please contact the reception if you have any questions or problems.

HYGIENE PRODUCTS

Guests will find a variety of cleaning products (soap, shower gel, shampoo), as well as various cosmetic products and spare toilet paper in the bathroom. Toothbrushes, toothpaste, razors and combs are available at the reception for an extra charge.

INTERNET

Wireless internet is available throughout the hotel. Internet is free of charge and your device will automatically connect to the strongest signal. If you don't have an internet-enabled device with you, you can browse the internet on your in-room smart TV or request a tablet from reception.

Wifi name: KHS

password: kastelyhotel

IRONING SERVICE

You can request our ironing service at reception. If you need a shirt, t-shirt or trousers ironed, you can collect them within 1 hour of delivery. Unfortunately, we are unable to iron jackets or more delicate garments. Please ask at reception for ironing charges. Please ask at reception for the service charges.

KEYCARD

These devices are not only used to get into the room, but also to use the electricity in the rooms. Please take care of them during your stay and hand them in at reception on the day of your departure. Loss of the card will incur an additional charge of 3.000,- HUF.

LAUNDRY SERVICE

Each room has a laundry list and a laundry bag. Laundry service is available throughout the week. Laundry dropped off before 9:00 in the morning will be returned the same day. Please place your clothes in the laundry bag and hand them in at reception. If you need a laundry list or laundry bag, please let reception know. Dry cleaning is available on request in our laundry room. Please ask at reception for the price of this service.

LIBRARY

We have a library on the first floor of our Renaissance wing in the Charles Drawing Room. If you would like to read one of our books, please let our receptionist know and she will be happy to open the cupboard for you and give you the book of your choice.

LIGHT AND CHIMES

Each evening at 10:00 pm, a light and bell show is held in our French Garden.

LIFT

Our Renaissance and Romantique wings have a guest lift. This is located in the staircases leading to the underground corridor.

LINEN CHANGE, TOWEL CHANGE

Bed linen is changed every 3 days. Clean linen is provided daily on request. When requesting a change of towels, please leave the towels you wish to change on the bathroom floor.

MAINTENANCE SERVICE

If you notice any malfunction of any equipment in your room, please inform the reception.

MATTRESS

Modern mattress in good condition min. 18 cm thick including the bed frame.



MATTRESS PROTECTOR

Hygienic, washable, dry-cleanable mattress covers are provided in each room.

MINIBAR

All rooms have a minibar. Their contents are checked daily. They are refilled when necessary and the value of their consumption is charged to your room account. For our current rates, please refer to the price list on your room table. Please inform reception of your last day's consumption on check-out.

NIGHT LIGHTS

We also have night lights in our buildings and in the park.

NOTEBOOK, PEN, PENCIL

A notebook, pen and pencil are in the desk drawer in each room

OUTDOOR POOL

Weather permitting, you can also enjoy the outdoor pool of our castle, under the supervision of a qualified lifeguard. During the summer, our bar is open from 10:00 am to 6:00 pm, where you can enjoy coffee, soft drinks, cocktails and alcoholic beverages. Our adjoining show kitchen serves homemade pizza, burgers, salads and sandwiches from 12:00 to 03:00 pm.

OUTDOOR SPORTS FACILITIES

Outdoor sports facilities include a tennis court, basketball court, beach volleyball court, ping-pong table, outdoor adventure pool, boating. Services are subject to weather conditions and some services are available for an additional fee. Please contact our reception staff for more information about the services available. Sports equipment can be hired at reception.

PACKAGE STORAGE

If you arrive early or travel late, your luggage will be kept in a safe place. We will provide you with a receipt when you return your luggage to the reception, which will be used as a basis for issuing your luggage. Please contact reception if you have a request.

PACKAGE DELIVERY

On arrival or departure, our colleague will take your luggage to/from your room upon request. Please inform the reception desk of your request.

PANORAMA JAKUZZI

Our wellness area features an outdoor panoramic jacuzzi, which can be used all year round. It operates for 20 minutes per use, after which you have to get out for a self-cleaning process and can use it again after half an hour. To use it, ask the wellness reception for assistance.

PAPER COSMETIC TISSUE

Paper cosmetic tissue is in every room.

PARKING IN THE HOTEL

There are designated parking spaces in the hotel, exclusively for our guests. Parking fee is 1.000,- HUF/car/night.

PAYMENT METHODS

Payment can be made by cash (HUF), credit card (we accept: MasterCard, MasterCard Electronic, Maestro, Visa and American Express) and OTP, MKB and K&H SZÉP cards.

„PARÁDSASVÁRI HÍRMONDÓ” INFORMATION

In each room you will find all the information you need about the hotel.

PETS

Our hotel can only accommodate pets in three rooms. The extra charge is 10.000,- HUF/night. You are always responsible for your pet under all circumstances! However, we thank you for your understanding that for reasons of hygiene we cannot allow pets in the catering units and guest common areas.

PILLOW SELECTION

In addition to the basic pillow, we have the following pillow selection at the request of our guests

- Hotel micro quilted pillow, spring
- Hotel microstitched, zippered pillow with memory foam insert
- Feather pillow



PLAYROOM

We have a playroom for children in the Geraldine Room on the third floor of our castle. There are lots of board games, chess and other games for children. The playroom can be accessed via a spiral staircase leading up to the lookout.

PLAYSTATION

You can request a controller for the playstation in our Sala Terrena room at reception, with games installed.

POST

To use the postal service, ask our receptionist for help.

PRIVATE SPA CABIN

Our wellness area has a Finnish sauna, which can be rented for an extra fee. Please contact our reception to find out how to book this.

RADIO

The in-room TVs are equipped to receive national radio channels.

RECEPTION

A separate reception desk is available to welcome guests, staffed 24 hours a day. Available by telephone 24 hours a day. The reception staff can be reached from the hotel room on telephone number 1005. In addition to Hungarian, the reception staff speaks English and/or German.

REGIONAL FOOD AND DRINK

The menu of our castle includes specialities from several local producers. Home-made cheeses, home-made jams, Mátra buffalo meat, Galyatető quail eggs, home-made syrups and Parád mineral water bottled here in the village.

RELAX ROOM

Located on the ground floor of our Renaissance wing, you can use our Sala Terrena room for relaxation from 0-24 hours.

RENT A ROOM

Our hotel has 3 rooms of different sizes. Our Monarchy Room can accommodate up to 110 people and measures 117 square metres. Our Millennium room is 62 square metres and can accommodate 40 people. The Sala Terrena room can accommodate 20 people. includes sound system, projector, projection screen, flipchart. All our rooms have natural lighting, but can also be darkened. We can also provide staff for your conference on request. All rooms are equipped with air conditioning, which can be individually adjusted, please ask our staff for assistance. Rooms must be booked in advance.

REQUEST EXTRA BLANKET AND/OR PILLOW

If you require extra blankets and/or pillows for your room, please let the reception know and they will provide them upon request.

ROOM CLEANING

Daily cleaning of the rooms is carried out by our staff between 9:00 and 15:00.

ROOM CLEANING REQUEST/NO REQUEST

There is a do not disturb/clean up sign in the room. If you would like to request any of these from our colleagues, please hang the appropriate side of the sign outside the door handle.

SAFE

Our hotel rooms are equipped with safe deposit boxes.

safe use:

lock: enter + 6 numbers + enter + close

open: enter + 6 numbers + enter.

There is also a large central safe at reception. If you wish to use the central safe, please bring the valuables you wish to deposit to the reception, and our staff will open one of the still open safe's doors, which can be opened with 2 keys. One key will remain with you and the other key will be left at reception. Each time you want to open it, ask our reception for help.

SEWING KIT

A sewing kit is located in the desk drawer in the room.



SHOE CLEANING KIT

There is a shoe cleaning kit in each room, which you will find in the wardrobe next to the shoe scoop.

SHOE CLEANING MACHINE

Our hotel has a shoe shine machine at the entrance to the restaurant.

SHOE CLEANING SERVICE

Shoe cleaning service is available at the hotel, please bring the shoes to the reception and we will do the cleaning within 24 hours. This service is available at an extra charge, please ask at reception.

SHOEHORN

A shoehorn is in the cupboard.

SLIPPERS

Room slippers are available on request, please contact the reception.

SMOKING

Please do not smoke in the entire hotel. Smoking is prohibited in the enclosed areas of the hotel in accordance with the Non-Smokers Protection Act. Smoking is allowed outside in designated areas. Failure to comply with the law will result in a fine of HUF 60.000,- payable by the guest.

SOUVENIR

Souvenirs can be purchased at reception.

SQUASH

Squash court is free to use, located downstairs by the bowling alley. Bats and balls are available from reception.

SPORTS EQUIPMENT RENTAL

You can rent tennis rackets, tennis balls, basketballs, volleyballs, squash rackets and balls, billiard balls and cues, ping pong rackets and balls free of charge at the reception desk.

TELEPHONE

Domestic and international phone calls can be made at reception for an extra charge. The telephone in your room is not suitable for calls outside the hotel.

TRANSFER, LIMOUSINE AND TAXI SERVICE

The reception will be happy to help you arrange a taxi upon request. Please also ask for our recommendations for the return journey to ensure your safe return. Transfers are also available on request, and reception will be happy to assist you. For limousine service, our reception will contact the nearest passenger transport company that also provides limousine transport and will arrange it for you at the time you would like to request it. In all cases, the driver providing the service will have to pay for these services.

TELEVISION AND CHANNELS

All rooms are equipped with a flat-screen (smart) TV with internet access. If you wish to use your device for internet surfing, you can browse the web using the remote control. Our staff will check the devices and their remote controls before each arrival.

Hungarian TV channels: M1, M2, Duna, M4, Duna World/ M4 Sport+, M5, RTL Klub, tv2, Hír Tv, ATV, Ozone TV, Pesti TV, VIASAT3, Sport1, Super TV2, RTL2, Muzsika TV, Life TV, PRIME, STORY4, film+, TV4, Comedy Central Family, Mozi+, Film Cafe, VIASAT6, RTL+, Spektrum Home, Da Vinci Learning, Sláger TV

International TV channels: Euronews, CNN International

TENNIS

Our outdoor tennis courts are free to use. Reservations are not necessary, balls and rackets are available at the reception. The courts are only available in good weather conditions.

UMBRELLA

Umbrellas can be rented free of charge at reception.



SEWING SERVICES

If you would like to use our sewing service, please let us know at the reception! We can sew on small repairs and buttons. Unfortunately, we do not undertake larger alterations. Once your dress is ready, you can pick it up at the reception. Please enquire at the reception desk about the price of the service.

WAKE-UP SERVICE

Ask for this service at the reception (call 1005).

WATER

Tap water is potable throughout the municipality.

WELLNESS COUPON

All our guests receive a voucher which can be exchanged for towels and sauna sheets free of charge in our wellness area. They can do this several times a day during their stay.

WELCOME GIFT

All our guests will receive a Raffaello cake on their pillow on the day of their arrival.

WELLNESS SERVICES

Our wellness area is free of charge for hotel guests. Our wellness area includes an adventure pool, indoor jacuzzi, outdoor panorama jacuzzi, infra sauna, Finnish sauna, hay sauna, beer sauna, salt cabin, steam cabin and Kneipp treadmill.

Opening hours: weekdays 8:00-20:00. weekends (Friday, Saturday) 08:00-21:00.







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